

**To:** [redacted] [redacted]  
**Cc:** [redacted] [redacted] [redacted]  
**From:** [redacted]  
**Sent:** Fri 8/7/2020 12:26:06 PM  
**Subject:** Urgent request from the Netherlands  
**Received:** Fri 8/7/2020 12:26:06 PM

Dear [redacted]

The cooperation between the CoronaMelder app project in the Netherlands and Apple is going really well in almost all aspects but at this moment we have a problem that needs urgent follow-up.

The problem is a very serious one for the project since we are in tight time-squeeze for the 17 August soft launch in two Dutch regions. On July 22nd the CoronaMelder project team has sent 3 new public keys to Apple which were received in good order. They are now installed, but not with the right version numbers yet (V10 for test, V11 for Acceptance, V12 for Production). This is for us essential, because they need for us to be the same as for Google.

The last days there has been a lot of communication back and forth, but unfortunately it is still not solved. As we understand the issue is that Apple - Cupertino needs to connect the right versions numbers to the public keys.

We really appreciate the support we get but given our timelines we might miss the August 17th launch for iOS. Can we ask you to do the utmost to solve this in hours rather than days?

Kind regards,

[redacted]  
[redacted]

Ministry of Health, Welfare and Sport

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